



Hi everyone,

Many thanks for the feedback we received regarding the WhatsApp group. It was lovely to hear so many positive comments and helpful suggestions.

Going forward, the current WhatsApp group will be replaced with a new **BGC Community Chat**.

This will be organised into the following groups:

- **BGC Announcements**
- **BGC Competitions**
- **BGC Matches**
- **BGC Members**
- **BGC Vets**

The aim of this new format is to provide greater structure and make it easier for members to follow the information most relevant to them.

The community chat will continue to be used for:

- Messages and updates from BGC Management
- Advertising matches and fixtures
- Members sharing tee time availability or looking for a game

When arranging knockout competition fixtures, please contact your opponent privately to discuss availability rather than using the group chat. If you require assistance obtaining contact details, please contact the Pro Shop.

The **BGC Members** group will act as a platform for a more generalised golf related conversation for those of you who wish to engage.

BGC will remain the administrator of the community.

Thank you for your continued support.



March 2026

## Key WhatsApp Community Guidelines

- **Safety & Respect:** Prohibits illegal content, threats, hate speech, bullying, pornography, and dangerous activities.
- **Privacy:** Members' phone numbers are generally hidden from the general community, only visible to admin and members of the same sub-groups.
- **Content & Etiquette:** Content should be relevant to the group's purpose. Avoid excessive, irrelevant, or spam messages.
- **Respect Privacy:** Do not share member information or community content outside of the community.

## Community Administration Responsibilities

- **Moderation:** Admins are expected to remove inappropriate content and ban users violating rules.
- **Member Management:** Admins should ensure only authorized members are present and promptly remove those who leave or break rules.
- **Accountability:** Admins can delete spam and enforce the "code of conduct," including removing members without warning for severe violations.

## Safety and Misinformation

- **Emergency Situations:** If a member is in danger, contact local emergency services.
- **Misinformation:** Admins should manage "highly forwarded messages" and remove users consistently sharing fake news.